

LBS PIE launch report

Launch date

The LBS PIE was launched on Tuesday 8th August to members of the School's Institute of Finance and Accounting after a two-week period of alpha-testing by 6 library staff.

Launch method

The PIE was launched by David Parkington, IFA Datasets Coordinator, by means of a promotional entry in his regular electronic newsletter. The entry appears below:

(Headline logo)

Contact: Lindsay Jones (linjones@london.edu) or David Parkington (dparkington@london.edu)

The Headline project

Headline is a government-funded project managed by the London School of Economics, with partners at London Business School and the University of Hertfordshire.

<http://headline.london.edu/intro.html>

Its main aim is to create a **web-based customisable Personal Information Environment** (PIE) providing access to information sources in a variety of formats, and to test this in a real academic environment.

We would like to invite IFA members to **test a pilot version** of the PIE which has been populated by LBS Library with finance and accounting information sources. **You will be emailed a password for access to your PIE by Lindsay Jones.** If you have any queries regarding this pilot service please contact either Lindsay Jones or David Parkington.

Your input

We would like you to try out the PIE and give us your views. Feedback can be given in a number of ways:

- From your PIE, click on [Comment on the PIE](#) and fill in the feedback form
- **E-mail** linjones@london.edu or dparkington@london.edu
- Post your comments to 'IFA PIE users' on the **Forum discussion area**

In addition, David will include the URL for the LBS PIE in the signature file for all e-mails sent to IFA members.

Authentication issues

As we were unable to deploy LDAP for authentication into the PIE, we had to resort to using Athens usernames and passwords for access. This wasn't an ideal solution as many members of the School (particularly IFA members who do not heavily use products which rely on ATHENS authentication) are not familiar with their ATHENS details. It was still considered a better option than creating brand new sets of usernames and passwords however.

Each IFA member was e-mailed individually following the newsletter launch with their username and password details. They were advised that this would happen in the newsletter entry (see above). Contact names for obtaining password information were also included in the newsletter entry in case users forgot/deleted their details. David Parkington was provided with a spreadsheet of account details in case of such queries.

Text of e-mail with password details:

HEADLINE PROJECT: PIE ACCESS

<http://headline.london.edu/intro.html>

Dear NAME,

Here are the details of your ATHENS username and password which you need to access the Headline Personal Information Environment (PIE) (as announced in the recent IFA newsletter):

USERNAME:

PASSWORD:

PLEASE NOTE: These are case sensitive.

For further information/assistance contact dparkington@london.edu or linjones@london.edu.

<HANDOUT WITH BRIEF INSTRUCTIONS ATTACHED TO E-MAIL>

Follow-up

David will now encourage use of the PIE on his regular personal visits to IFA faculty members. He is also planning to promote it to PhD students via datasets sessions he is planning for this user group.